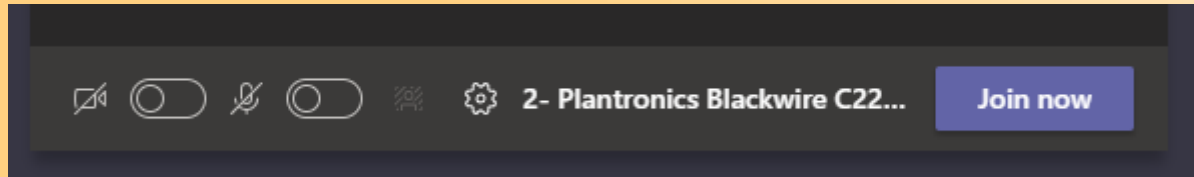# ICT Services

Secondary Schools Seminar Autumn 2021

Cheshire East Council
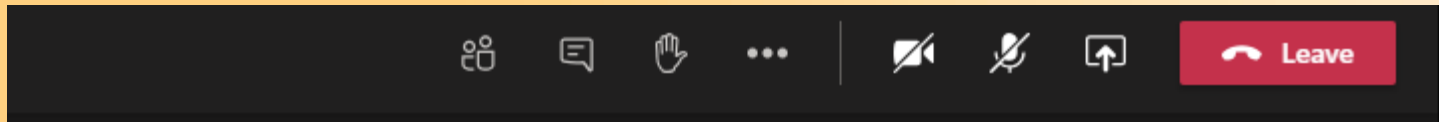
Forum Etiquette

Mute your mic
Turn off your camera

Forum Etiquette

Should you have a question or wish to comment, please raise your hand.

One of the team will interrupt the discussion and you will have a chance to speak. If you wish you may at that time put your camera on. Once finished please put yourself back on mute.

Agenda

- **Welcome and Introductions**

- **General Information**

- **SIMS Updates**

- **Schools Desktop**

- **AOB**

GENERAL INFORMATION

Staff Updates

- **Update on Barry – he is here!!!!**

- **Lauren still on maternity**

- **Tracey Sutherland taken on to cover**

Training

- **Can be carried out remotely**

- **Can either log into schools pc or share our screens**

- **New Office users, Reports, Assessment, etc**

- **Will be run over teams**

- **Book by emailing schools.training@cheshireeast.gov.uk**

- **New remote server built and can use this rather than changing school data, can also hire this out to other schools if needed**

Training

- **1 to 1 training**

- **1 to many**

- **Bespoke training**

- **Sims Office User, Office User Further Skills, Extended Reporting, Reporting on Attendance, Preparing for a New School Year.**

Workshops

- **Bitesize workshops to be run**

- **Covering a variety of subjects**
  - Spring term – Census ready (20th jan) for 11th Jan
  - Summer term – Assessments?
  - Autumn term – Reporting?

- **Ideas on workshops you would like running O365, Teams etc.**

- **Anyone can join for FREE!!!!**

Halo

- **Call logging system**

- **Can be accesses now if you use your email address- we need to send you a password reset**

- **https://ictservicesportal.cheshireeast.gov.uk/portal/home**

- **Call the service desk 0300 123 5121**

Halo

Halo

- **Choose relevant team/subject eg Sims/Unit 4**

Halo

- **If unsure choose Server and Schools server Windows**

Unit 4

- **Single sign on at some point in the future**

- **IP address whitelisted – make sure you have a static external address**

- **Teams chats issues – not fixable**

- **Call 0300 123 5121 Option 1 for Unit 4 ERP Support not email**

Managed Internet

- **All school moved to a new Internet Service**

- **Either with external or with eCWIP/Entrust**

- **For filtering issue for eCWIP/Entrust**
  - West schools with eCWIP email **ecwip@cheshirewestandchester.co.uk**
  - East schools email **edtech@entrust-ed.co.uk** or call **01270 918405**

- **Otherwise external support or us if have support from us**

SCHOOLS DESKTOP

Centranet

- **Content all moved to ChESS**

- **If any sites missing let Service Desk know however they will not be reinstating the old pages**

- **Also let the ChESS team know**

Egress

- **Accounts all renewed**

- **Reminder to update the desktop client, new version (21.10 build 1034)**

- **Built directly into outlook not separate client software**

- **Doesn't work with Outlook 2010 (ideally need to upgrade)**

- **Just download and install, make sure outlook is closed**

- **https://www.egress.com/downloads**

Windows updates and Printing

- **Issue with Windows update and printing**

- **Some updates have caused printers to stop working**

- **MS keep bringing updates to fix but can still cause it**

- **Works on some versions of Windows 10 (21H1)**
- Anything older than 20H2 will have the printing issue if you get that update.
- Fixable with the regedit fix btw, or remove the update.
- 21H2 isnt out yet, or at least not last time i checked

DFE Laptops

- **Laptops funded by DFE**

- **More available if needed, need to wait for the email before putting an order in**

- **https://get-help-with-tech.education.gov.uk/**

- **To see what you have been allocated**

Contacts

ICT Service Desk

0300 123 5121

Schoolsictservicedesk@cheshireeast.gov.uk

www.cheshireschools.co.uk

SIMS UPDATES

Latest Sims Contract

ESS formerly Capita are hoping to make a new way of contracting schools

We are looking at it and will inform you in due course.

Please do not do anything just yet

Sims.net Autumn 2021 Release

- **Latest Sims Upgrade release dates.**

  - **To Schools: w/c 15/11/21**

Lesson Monitor Covid Reporting

- The new Subcode report enables schools to report on COVID-19-related information

Reports, Lesson Monitor, Selected Student Reports, Subcode Report

Can be applied to Individual Students, Groups and Date Range Default is set to Whole School

Displays Name,Reg,Total Sessions,Date,Subcode X and I e.g. X02,X06,I02

Recording/Reporting Covid Vaccination for Student

- Medical Event Type of Covid19 can be added under Tools,Medical Event Type and open Immunisation to add Value

When added to Student Record can include on Reports to manage and review Follow-ups

Did You Know? Adding COVID Vaccination as a Medical Event - YouTube

Assessment Manager Marksheets

- **Option to export PP Flag Information on Tracking Sheets**

Assessment Manager System Utilities(Previously was just as Student Column to display on Marksheet)

Enhances PP Data Analysis and Tracking

Assessment Manager Marksheets

- **Option to add UPN column in marksheet and export/print UPN as Student Field for export to 3rd Party Systems**

  e.g exporting Exams Results Tracker Marksheet to SISRA

- **Option to add Total Achievement and Behaviour Points as Student Columns**

  Academic Year to Date

- **Sort Option on Forename**

  Control Tools,Performance,Options Tick Box

Assessment Manager Individual Report

- Hide Graph Items with no Results (Summer Release)

    Displays results to pick up Students Options only not all subject merge fields included on Template

    Makes feature more Useful to include in Template

REPORTING

- Report Timetable route (Autumn Release)

    Focus goes to Search Window not on Effective Date as previously e.g taken into Student Name Search Field or Staff Name - specific current search criteria

- Staff Code in Reports now available to other permission not just Personnel Officer. Admin and other Support Staff can use.

- School Report It is now possible to include leaver information

SIMS EXAMS Component Result File

- The new Result File will be downloaded via the A2C Migration app alongside the EDI Result File R and a new menu route in SIMS not Exams will allow the school to process additional information such as Assessable Grades and the Weighted Marks for awards,learning units or assessable components

    Optional for schools if choose to import XML Results File G from 4 main boards AQA,WJEC,Pearson,OCR

    Relevant Aspects created in SIMS to add to Templates and Reports

    "S:\SIMS\SIMS_General\User Groups\2021\Autumn 21\XML Result File.pptx"

Sims.net Autumn 2021 Release – What's New

Personnel

Warning on Single Pay Spines in a Service Term

Tools | Staff | Pay Related

A warning message is now displayed when you deselect the **Single Pay Spine** check box in the **Pay Awards** panel on the **Service Term Details** page and save the changes.

If you continue to save, all pay spine awards, point and scale information will be removed from the service term and must be re-entered manually. This action can be reverted only by restoring from backup.

Sims.net Autumn 2021 Release

- **Key Dates**

  - Census day 20/01/2022

  - Attendance   Start Autumn term to 31/12/2021

  - Exclusions   05/04/2021 to 31/12/2021

  - Free School Meal Eligibility   08/10/2021 to 20/01/2022

  - Alternative Provision Placements   01/08/2021 to 20/01/2022

  - Funding and Monitoring   01/08/2021 to 20/01/2022

  - Learner Support collected   01/08/2021 to 20/01/2022

Sims.net Autumn 2021 Release

- **Relationships Education, RSE and Health Education**

  - **Applicable to Primary and All-Through schools only**

  - **To enable schools to report on Relationships Education, RSE and Health Education as a class activity, this option has been added to the Activity drop-down list in the Classes panel.**

  - **Where applicable, this change is also reflected in the Class detail report.**

- **Alternative Provision Detail Report**

  - **The new Alternative Provision detail report displays information about the school arranged alternative provision placements that fall within the data collection period (01/08/2021 to 20/01/2022).**

  - **An additional table is displayed specifically for Pupil Referral Units.**

  - **This report enables schools to check that the data is accurate before supplying the census file to the DfE.**

Sims.net Autumn 2021 Release

- **Exclusions Detail Report**

  - **Not applicable to Nursery schools**

  - **For the Spring 2022 census, the Exclusions report includes both fixed term exclusions and suspensions.**

- **The report criteria has been updated to reflect this information:**

  - **Pupil/students with exclusions and final exclusion reviews from 05/04/2021 to 31/12/2021**

  - **On-roll pupil/students and leavers**

  - **Fixed term exclusion/suspensions (excluding lunchtime suspensions) starting from 05/04/2021 to 31/12/2021**

  - **Permanent exclusions from 05/04/2021 to 31/12/2021.**

  - **Suspension is the new name for a Fixed Term Exclusion.**

Sims.net Autumn 2021 Release

- **Update Funding and Monitoring**

  - *Tools | Statutory Return Tools | Update Funding and Monitoring*

  - **Not applicable to Nursery schools**

The funding and monitoring functionality enables schools to record and extract information about pupil/students who are in receipt of parts of the Education Recovery Package.

Sims.net Autumn 2021 Release

- ## Funding and Monitoring Detail Report

  - *Routines | Statutory Returns | School Census*

  - Not applicable to Nursery schools

- The Funding and Monitoring report displays funding and monitoring information for pupil/students during the collection period 01/08/2021 to 20/01/2022.

- The report enables schools to check that the data is accurate before supplying the census file to the DfE.

SOLUS3 Updates

Updating SIMS Servers and Workstations

Earlier last year we took the decision to turn off updating workstations via SOLUS3 because of an issue where it repeatedly tried to update sims.

We have successfully re-enabled SOLUS3 on many school servers and updates are now being installed correctly.

Can we ask that you talk to your IT Technician to re-enable SOLUS3 on the Sims server or Admin PC.

To ensure SIMS is updated on workstations
• Firewall must be either off or allow SOLUS3 through the firewall
• Windows 10 PC's must have SMB1 client enabled in windows features.

Further assistance can be provided via the Service Desk.

SIMS Support - **What is supported by SIMS**

SIMS Software Support

System	Spring 2021	Summer 2021	Autumn 2021	Spring 2022	Summer 2022	Autumn 2022	Additional Notes	
Server Operation System								
Windows Server 2008 SP2	■	■	■	■	■	■	Microsoft Service Pack Support End Date: 14/01/2020, ESS stopped support on the Summer 2020 release	
Windows Server 2008 R2 SP1	■	■	■	■	■	■		
Windows Server 2012	■	■	■	■	■	■	Microsoft Extended Support End Date: 10/10/2023	ESS will only support Windows Server where the Desktop Experience (GUI) is installed. We do not support servers where only the Core installation has been carried out
Windows Server 2012 R2	■	■	■	■	■	■		
Windows Server 2016	■	■	■	■	■	■	Microsoft Extended Support End Date: 12/01/2027	
Windows Server 2019	■	■	■	■	■	■	Microsoft Extended Support End Date: 09/01/2029	
SQL Server Details								
SQL Server 2012 (SP4-GDR) (KB4583465) - 11.0.7507.2	■	■	■	■	■	■	Microsoft Extended Support End Date: 12/07/2022	
SQL Server 2014 (SP3-GDR) (KB4583463) - 12.0.6164.21	■	■	■	■	■	■	Microsoft Extended Support End Date: 09/07/2024	
SQL Server 2016	■	■	■	■	■	■	Microsoft Service Pack Support End Date: 09/01/2018	
SQL Server 2016 SP1	■	■	■	■	■	■	Microsoft Service Pack Support End Date: 09/07/2019	
SQL Server 2016 (SP2-CU17) (KB5001092) - 13.0.5888.11	■	■	■	■	■	■	Microsoft Extended Support End Date: 14/07/2026	
SQL Server 2017	■	■	■	■	■	■	Although available, our focus is to optimise SIMS queries to run in SQL 2016 natively	
SQL Server 2019	■	■	■	■	■	■		
Workstation Operation System								
Windows 7 Pro (32 / 64 bit)	■	■	■	■	■	■	Microsoft Extended Support End Date: 14/01/2020, ESS stopped support on the Summer 2020 release	
Windows 8.1 Pro (32 / 64 bit)	■	■	■	■	■	■	Microsoft Extended Support End Date: 14/01/2021	
Windows 10 Pro (32 / 64 bit)	■	■	■	■	■	■	No published end dates from Microsoft	
SOLUS3								
SOLUS 3.1241	■	■	■	■	■	■		
SOLUS 3.1250	■	■	■	■	■	■	The SIMS Summer 2021 release onwards will be deploy tested on 3.1250 and 3.1259	
SOLUS 3.1259	■	■	■	■	■	■		
Microsoft Office								
Office 2010	■	■	■	■	■	■	ESS stopped support on the Summer 2020 release	
Office 2013 SP1	■	■	■	■	■	■		
Office 2016	■	■	■	■	■	■		
Office 2019	■	■	■	■	■	■	Testing on Office 2019 has been completed.	

Sims Hints & Tips

Useful Links

ESS SIMS YouTube Channel
https://www.youtube.com/channel/UC2TVAiuEnVGvZ9P_rC0WX1g

Documents on School web site

Link to all relevant documents.

https://cheshireschools.co.uk/hints-and-tips/

Trending Issues

Covid Subcodes Attendance reporting

Duplicate Contacts

https://cheshireschools.co.uk/hints-and-tips/

AOB